



Improving efficiency by replacing NetView®

Who?

Experian is the leading global information services company, providing data and analytical tools to clients operating in more than 90 countries.



Ensuring mainframe network connectivity with its many clients' systems is essential to the business model. A continual flow of transactional information and other data from clients' systems, is processed by Experian, with the results then being used by clients' own systems to support commercial decision making.

Why has the customer partnered with William Data Systems?

Installing ZEN has allowed Experian to reduce annual mainframe network management costs in two ways. Firstly, the annual cost for ZEN is much lower than the product it replaced. Secondly, ZEN allows busy technicians to work smarter and faster when monitoring, identifying and resolving network problems, which reduces multiple user downtime.

For one single integrated suite of leading edge, mainframe network management components for monitoring, automation, tracing and security.

In the ZEN implementation, William Data Systems provided support in making necessary customization to meet their specific needs.

What are the customer challenges to be managed?

Monitoring global mainframe connections to predict potential service disruption.

Intelligently investigating network anomalies before they impact on user uptime.

Understanding why when a specific network element is not performing as it should.

Maintaining a Sysplex wide view of the managed global network connections.

What business benefits does the customer now have with the ZEN suite?

Improved monitoring and visibility with one suite of network management tools deployed globally but seen from a single screen using web-browser technology for faster use and more informative displays

Improved client overview with bespoke service views of individual client networks.

The ability to influence ZEN software development to match Experian's own plans.

Comments from the customer ...

"ZEN presents information in a friendly way and without having to use lots of commands, compared with other tools in this arena."

"The product completely satisfies our requirements and is a good value proposition."

William Data Systems (WDS) is a pioneer of specialized System z network management solutions.

Established in 1993, we are an independent global organization that provides innovative solutions to run mainframe networks efficiently and securely.

ZEN, the WDS network management suite, offers a selection of user-friendly and cost-effective solutions to meet your unique needs. To overcome both business and technology challenges, WDS provides customers with licensing and pricing terms that are as flexible as our solutions.

WDS supports customers worldwide in sectors such as finance, banking and manufacturing, and our client list includes Fortune 100 companies and government agencies.

WDS is an IBM Business Partner and a member of the IBM PartnerWorld for Developers program. We are committed to the global System z networking market and to leading the way with innovative solutions through the latest technology advances.



Authorized
System z

The ZEN suite of z/OS network management products is authored, developed and supported by William Data Systems (WDS) who have a worldwide reputation for pioneering development in the z/OS software market.

Please have a look, www.willdata.com or call us on **703 674 2200**

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